

Use of Language

✓ CORRECT LANGUAGE	✗ INCORRECT LANGUAGE
Participant not client	Other organisations may call participants clients, customers, consumers etc.
Person with disability	Not a disabled person or person with disabilities – put the emphasis on the person, not the disability. Don't describe people as brave or special just because they live with disability – this is patronising. Rather than a person suffering from – try not to victimise.
Intellectual disability	Not mental retard, retardation, mentally/intellectually challenged
Person living with psycho-social	Not mental illness
Disability accessible bathrooms/parking etc.	Not disabled bathroom/parking etc.
Wheelchair user	Not confined to a wheelchair
Person without disability	Not normal, able bodied, healthy etc.
Call family member/unpaid people carers. Call paid people support staff, workers, attendants etc.	Do not call support workers carers, this is reserved for family.